

Speed post

F. No. 55-28/2014-P&PW (C)

Government of India

Ministry of Personnel, Public Grievances and Pensioners

Department of Pension and Pensioners Welfare

3<sup>rd</sup> Floor, Lok Nayak Bhawan

Khan Market, New Delhi

Dated 29 May, 2015

01 June,

To

President/Secretary,

**Forum for Excellence Former MES Officers (Regd.)**

RZ-12, Block-B, Gali No.-6, Raghu Nagar,

New Delhi-110045

Subject: Login Id and Password for updated version of CPENGRAMS, a grievance redressal Mechanism under Pensioners' Portal.

Sir,

As you are aware, that the Department of Pension and Pensioners' Welfare with the help of NIC has developed an updated version of CPENGRAMS, which is based on integration of data base of Centralized Public Grievances Redressal and Monitoring System (CPGRAMS), under the administrative control of Department of AR&PG and the CPENGRAMS, administered by Department of Pension and Pensioners' Welfare.

2. With a view to facilitate the identified Pensioner's Association to log in, in the updated version the NIC has developed login Ids and Password for individual Pensioner's Association.

In respect of your Association the login and Id and Password will be as follow:-

Login Id : PAFEO

Password : Pafeo@2015

3. You are therefore requested to use the above login Id and Password for lodging grievances online for pensioner. You can also change your password.

  
(S. Chakrabarti)

Under Secretary to the Govt. of India

Tele No. 24644631